



# YOUHOST PROGRAM

Terms and Conditions of Holiday Rental

YOUPLANTRAVEL 2016

## **GENERAL CONDITIONS**

1. YOUPLANTRAVEL is a website offering touristic services and products including holiday rental where it mediates between the owner of holiday accommodation (called further "the Host") and a person who purchases this offer (called further "the Traveller").
2. The agreement between YOUPLANTRAVEL and the Host is called YOUHOST program.
3. YOUPLANTRAVEL reserves the right to modify and update Terms and Conditions of Holiday Rental at any time without prior notice. The Host has to make sure that they are always up-to-date with the applicable documentation.
4. Publishing a holiday rental offer on YOUPLANTRAVEL website is free of charge for the Host.
5. The Host is obliged to provide all necessary details and updated information about their accommodation offer.
6. In order to make the offer more attractive, the Host should deliver as many useful materials as possible. YOPLANTRAVEL suggests delivering pictures, maps, information about the neighborhood, attractions, activities and routes.
7. Acceptation of the present document called "Terms and Conditions of Holiday Rental" is legally binding and signing any further document is not required.

## **BOOKING AND PAYMENT CONDITIONS**

1. The Traveller who wishes to purchase a holiday accommodation, always makes a full payment in advance through YOUPLANTRAVEL website and afterwards the payment is forwarded to the Host provided the accommodation is available for selected dates.
2. The Traveller can make the payment through PayPal or bank transfer.
3. When the Traveller makes a booking, YOUPLANTRAVEL sends an email to the Host with the link that redirects them to YOUPLANTRAVEL website where the Host has to confirm the availability of the place within 24 hours.
4. In the case selected accommodation is unavailable, the Host always has to give this information to YOUPLANTRAVEL. In such case, the payment made by the Traveller is returned to them and YOUPLANTRAVEL marks chosen date as unavailable in the offer calendar.

5. In the case selected accommodation is available, the Host always has to give this information to YOUPLANTRAVEL. In such case, the payment is forwarded to the Host no later than within 24 hours after the Traveller checks in (counting from the last hour of obligatory check in specified earlier by the Host).
6. In the case the Host does not provide any information about the place availability (does not reply to the email sent by YOUPLANTRAVEL) within 24 hours, it is assumed that the place is unavailable and the payment is returned to the Traveller.

### **ADDITIONAL SERVICES OF YOUPLANTRAVEL**

1. YOUPLANTRAVEL makes every effort to ensure that YOUPLANTRAVEL website operates properly and does not give any errors; should they arise, repairs them and ensures that the content of the website is regularly updated.
2. YOUPLANTRAVEL promotes accommodation offers as well as destinations through its channels including social media.
3. To make accommodation offers even more attractive, YOUPLANTRAVEL can sell them together with other products.
4. Specific conditions can be negotiated individually between the Host and YOUPLANTRAVEL and any doubts can be clarified by contacting the office directly: +48 570 690 890 or via e-mail [office@youplantravel.com](mailto:office@youplantravel.com) where we communicate in English, Spanish, Italian, French, Croatian and Polish.

YOUPLANTRAVEL TEAM